



CONTACT



www.aquatera.ca/services/water-and-wastewater-treatment/drinking-water-safety



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RESOURCES



For information on the quality of drinking water, contact Alberta Environment's information line at 780.427.2700 or dial 310.0000 for toll free access; or Grande Prairie's Environmental Public Health Office at 780.523.7517



Canadian Drinking Water Guidelines www.canada.ca/en/health-canada/services/environmental-workplace-health/water-quality/drinking-water/canadian-drinking-water-guidelines.html



Aquatera's Water Treatment Facility Virtual Tour <https://youtu.be/VQkaoSeXx8k>

TRUSTED QUALITY | VALUED SERVICE | PEACE OF MIND

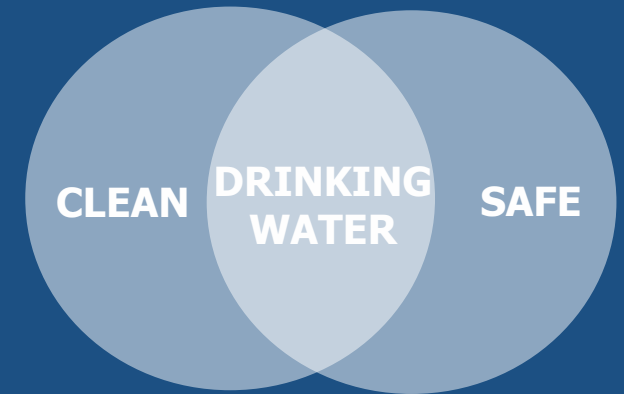


DRINKING WATER

SAFETY

At Aquatera, we promise to provide trusted quality, valued service and peace of mind to our customers and communities.

Our **Drinking Water Safety Plan** ensures the safety of drinking water through the use of a proactive, comprehensive risk assessment, and risk management approach. This plan encompasses all aspects of our system including water source, treatment, storage, and distribution to ensure the delivery of clean, safe, reliable water. Our goal is to meet or exceed government standards, while educating our customers and communities on drinking water safety.



TIPS FOR GOOD WATER QUALITY



Select a reputable plumber and professionals when installing water-use appliances, cisterns and water tanks. When hauling water, ensure that you select reputable potable water hauling companies. Research and get references where



Cold Water Taps:

Run your cold water tap for at least three minutes, or until cold, any time you have not used the water for six or more hours. This flushing time can be reduced if combined with other water use like flushing toilets, showering or running

household appliances like the dishwasher or washing machine.

Hot Water Taps:

After a period of prolonged absence, run hot water taps for at least 15 minutes (40-gallon tank) or 30 minutes (80-gallon tank). This will ensure that all water in the hot water tank has been flushed, allowing for fresh water to be heated.



Do not use water from your hot taps for drinking, eating, cooking or baking. Only consume water from your cold taps, then heat it if needed.



If you are using a water filter system, ensure you follow the manufacturer's guidelines. Properly condition new filters before their first use, and replace used filter cartridges as required.



If you have a cistern ensure to bolt down lids to avoid contamination of water supply.



Clean, inspect and maintain all plumbing, home treatment, and water-use appliances such as ice machines, dishwashers, showerheads, sinks, faucets, toilets, cisterns, and water tanks regularly.