

**INFRASTRUCTURE AND METER APPLICATION  
FOR NEW RESIDENTIAL DEVELOPMENT ONLY**

**Note: All information must be filled out to prevent a delay in the application for service. Payment of Aquatera Infrastructure and Meter Charges is due and payable prior to the installation of a water meter and turn on of water services. To apply for Commercial, West Aqua, Re-Development, or for a Multi-Family Dwelling with more than 4 units, please contact Account Services Commercial Representative at connections@aquatera.ca or 780-357-5905.**

**SECTION A – APPLICANT INFORMATION**

\*Full Name of Applicant: \_\_\_\_\_

O/A if numbered company: \_\_\_\_\_

\*Mailing Address: \_\_\_\_\_

\*City: \_\_\_\_\_

\*Province: \_\_\_\_\_

\*Postal Code: \_\_\_\_\_

\*Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

**SECTION B – LAND DESCRIPTION**

\*Service Area:  Grande Prairie  County of Grande Prairie  Clairmont  Sexsmith  Wembley

\*Subdivision Name & Phase #: \_\_\_\_\_

\*Civic/Municipal Address: \_\_\_\_\_

\*Lot: \_\_\_\_\_

\*Block: \_\_\_\_\_

\*Plan: \_\_\_\_\_

Legal Land Description: \_\_\_\_\_

**SECTION C – SERVICE DESCRIPTION**

\*Type of Unit:  Single Family  Multi-Family

\*# of Units:  1  2  3  4

\*Water Line Size (Main to Property Line): \_\_\_\_\_

\*Water Line Size (Property Line to the Meter): \_\_\_\_\_

\*Meter Size Request (Subject to Aquatera approval): \_\_\_\_\_

All fields marked with \* are required

\*NAME (PLEASE PRINT): \_\_\_\_\_

\*SIGNATURE: \_\_\_\_\_

\*DATE: \_\_\_\_\_

Aquatera Utilities Use Only

Date: \_\_\_\_\_ Total Paid: \_\_\_\_\_ Invoice #: \_\_\_\_\_ Premise #: \_\_\_\_\_

The aforesaid hereby agrees to pay Aquatera's infrastructure and meter charges at the rates applicable pursuant to Aquatera's [Infrastructure Charge Policy](#) on the date of payment. A schedule indicating current rates under the Infrastructure Charge Policy can be found [Infrastructure Charges](#) and are subject to revision at any time.

The aforesigned hereby applies for water and wastewater services to the premise described on the application and agrees to pay for such services at the times and [rates](#) prescribed in the applicable utility bylaw for the service area:

- The City of Grande Prairie Utility Bylaw C-1365
- The County of Grande Prairie No. 1 Utility Bylaw No. 3160
- The Town of Sexsmith Utility Bylaw No. 1026
- The Town of Wembley Utility Bylaw No. 737

These bylaws regulate and provide for the terms, conditions, rates and charges for the supply and use of the water, wastewater and solid waste utility services provided by Aquatera Utilities Inc.

Aquatera Utilities shall have the right to disconnect, interrupt or reduce utility service at any time without notice, for any of the following reasons:

- a) For making repairs or improvements necessary to facilitate construction, installation, maintenance, repair, replacement, or inspection of any part of the utility services.
- b) To restrict and regulate the use of water for the purpose of conserving water.
- c) To maintain the safety and reliability of the utility services.
- d) Due to any reason, including non-payment of rates and/or charges, emergencies, forced outages, force majeure or potential shortage or interference with the normal delivery of the utility service

#### **ANY CONSUMER**

- a) Whose water supply is not metered or
- b) Whose meter is not positioned to the satisfaction of the Manager shall, at the Consumer's expense, arrange for the installation of a new meter or for the meter to be moved.

#### **PROTECTION OF METER**

A consumer shall adequately protect the meter on the Consumer's property against freezing, heat and any other internal or external damage failing which such Consumer shall pay Aquatera the cost of repairing or replacing the meter.

**Submit completed applications via email at [mdesk@aquatera.ca](mailto:mdesk@aquatera.ca) , fax, or in person at our office.**

**Infrastructure and Meter Charges can be paid by the following methods:**

- 1. Online Banking – add “Aquatera Utilities – A/R” as a payee**
- 2. Cheque – in person at our office or through the mail**
- 3. Debit Card or Cash – in person at our office**

Aquatera Utilities Inc. is committed to safeguarding personal information entrusted to us by our customers. We manage personal information that is reasonable, transparent and legal. We collect only the personal information that we need for the purpose of providing services to our customers. This personal information is being collected and will be used to administer the Aquatera Infrastructure Charge and Meter Application Process. This personal information is protected by our Customer Privacy Policy which can be viewed at [aquatera.ca](http://aquatera.ca).