

## CONTACT AND PAYMENT INFORMATION

### WHAT ARE THE PAYMENT OPTIONS?

Payment options include cash, cheque or debit. Cheques are payable to:

Aquatera Utilities Inc.  
11101 104 Avenue  
Grande Prairie, AB T8V 8H6

### WHO DO I CONTACT ABOUT DEVELOPMENT NEEDS?

For water and wastewater servicing details and other requirements:

**Phone:** 780.538.0340

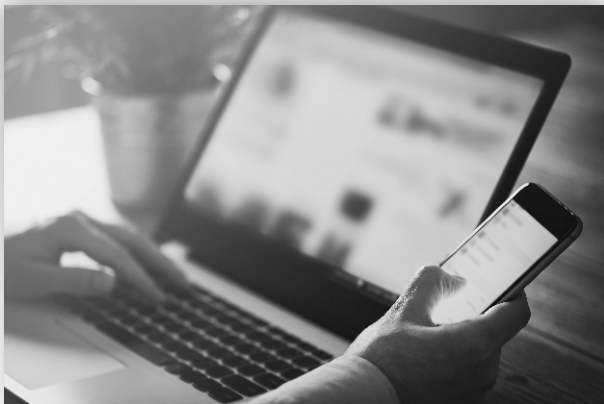
**Email:** [connections@aquatera.ca](mailto:connections@aquatera.ca)

For Aquatera Infrastructure and Meter Application details:

**Phone:** 780.538.0340

**Email:** [myaccount@aquatera.ca](mailto:myaccount@aquatera.ca)

**Website:** [www.aquatera.ca/serviceconnection](http://www.aquatera.ca/serviceconnection)



## FAQ'S

## HOW MUCH DOES IT COST?

## INFRASTRUCTURE FEES AND REVENUE

### WHAT IS THE AQUATERA INFRASTRUCTURE CHARGE?

The Aquatera Infrastructure Charge (IC) is a contribution by new or newly serviced development towards the costs of providing major water and wastewater infrastructure needed to support community growth.

### HOW DOES IT WORK?

The IC is based on the demand placed on the water and wastewater system as governed by the size of the water meter. A demand-based charge avoids the perceived inequity in a land-based charge. For instance, a large parcel with a small water usage, like a pipe yard, will pay a lower IC fee than a small parcel of land with a high water usage like a hotel.

### DO I NEED TO CONTACT AQUATERA PRIOR TO WHERE DOES THE REVENUE GO? DEVELOPMENT?

Property owners, developers or their agents must contact Aquatera to address conditions in the Notice of Decision. It is important to discuss with Aquatera how the property is to be serviced and metered to ensure compliance with standards and avoid unexpected or excessive servicing costs, and to ensure you are installing the appropriate water meter size.

Water usage is based on the property's intended use and proportionate flow available for various water service sizes. The wastewater IC is related directly to the water meter installed. Infrastructure charges reflect the size of the water meter installed at each specific location, opposed to the service line size. This allows for larger service lines to be installed, for future growth, at the time of construction without the penalty of increased IC fees.

Aquatera has committed to annual reviews of IC Policy and its associated fees.

### WHO PAYS?

IC fees are paid by the industrial, commercial and/or home builder at time of connection and water meter installation. The builder recovers the costs to connect to the water and sewer systems by passing those costs onto the end user. The IC is payable when applying for the installation of a water meter, as late in the development process as possible, to minimize carrying costs.

Funds collected through infrastructure charges go back into our communities to support growth-related infrastructure. This includes upgrading water and wastewater related facilities, pump stations and reservoirs, sanitary mains and lift stations. Approximately one quarter of growth-related infrastructure costs are recovered through the IC.