



Aquatera will continue to perform sewer main cleaning and inspections. You may see crews out working in your neighbourhood. During this time it is suggested you keep your toilet lids closed as you may see a change in the water and it may have a slight odour. This is a normal result of the maintenance of the lines. If you have any issues or concerns please call 780.882.7800 or email locateandrepair@aquatera.ca

Construction Update

Two contracts (pipeline scope and facility scope) have been awarded for the construction of the project and both are progressing.



Major concrete work, underground piping to the site limits, and the building are all completed at the Dimsdale Booster Station. Approximately 24.5 km of water line has been installed along with all four augered casing installations. Construction is expected to be complete in late April, after which commissioning will commence. Grading of the Dimsdale site will be completed starting in mid-May while clean-up along the pipeline right-of-way will take until early July to complete. The grant funding has been extended to 2020. The project is expected to be completed on-budget.

Rates

On May 1, 2019 the Town of Wembley will be increasing its wastewater rates again for the infrastructure project. Example:



- 16m^3 (average use) \times \$0.29 (wastewater rate increase) + fixed rate of \$3 = \$7.64
- Water: $\$1.576 \times 16\text{m}^3 = \25.21 + fixed rate of \$11.33 + 10% franchise fee = \$40.19
- Wastewater: $\$1.77 \times 16\text{m}^3 = \28.32 + fixed rate of \$13.18 = \$41.50
- Total Bill Amount (approximately): \$81.69

FAQ's

What could cause my bill to be higher than usual?

Your bill may be higher than usual for a few reasons. The most common reason is a leaky toilet or faucet. Have you checked for leaks? Visit www.aquatera.ca/services/metering-services/leak-detection

Water leaks can cause considerable damage to your home if they are not detected early and handled quickly. Luckily, there are some ways to detect if you have a leak in your home before the damage is too far gone.



Can I change the day my bill is due?

No, you aren't able to change the date of your bill. Our meter technicians read your meter at a specific time of month depending on the area you are in. Once the information is gathered about your usage, it feeds into our billing process.

www.aquatera.ca/watertowembley



Ground Breaking Ceremony

Come join us to celebrate and commemorate the Water to Wembley project on May 24 at 1:00 p.m. in front of the Town of Wembley office located at 9940 101 Street.

Want to find out more?

Visit aquatera.ca/watertowembley
or wembley.ca/water-to-wembley

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you could WIN your WATER!**

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